

# Digital Banking Cover Letter

97955 Dicki UnionLake Jeramyport, CT 09555

**Dear Alexis Cremin,**

I am excited to be applying for the position of digital banking. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for input and advice as a subject matter expert across a number of topics including: General Banking/Payments, Digital and Online Banking, ACH Processing, and Card Operations (including disputes, chargebacks and fraud monitoring).

Please consider my qualifications and experience:

- Experience with agile/iterative Digital methodologies
- Functional expertise in at least one Banking subject area (lending, wealth management, channels, products etc)
- MBA or Masters in Design
- Strong interest in technology and how it improves the client banking experience
- Strong PC application skills including word processing and spreadsheet packages and other various systems
- Basic knowledge of consumer loan regulations and loan doc requirements
- General knowledge of bank operations, call center operations or retail sales environment
- Experience in setting up automation testing frameworks and implementing Automation Strategy preferred

**Thank you for considering me to become a member of your team.**

Sincerely,

River Schumm