

Customer Technical Support Cover Letter

9761 Rutha LocksWest Simoneview, ND 36493-7838

Dear Frankie Considine,

I would like to submit my application for the customer technical support opening. Please accept this letter and the attached resume.

In the previous role, I was responsible for support for multiple devices including but not limited to PC, iPad, iPod, MacBook, Chromebook, Android devices and Virtual environments etc.

My experience is an excellent fit for the list of requirements in this job:

- Support ongoing projects and give updates to clients on progress, variation orders
- Work closely with the sales team to increase business
- Coordinate with internal teams to execute work and deliver to client
- Follow up regarding project costs
- Report financial status for internal review
- Basic Financial awareness would be preferred
- Experience with, or awareness of, Surface or Drilling products would be strongly preferred
- Previous experience with industrial network protocols like Ethernet/IP, Profinet, and Modbus/TCP

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Parker Nicolas