

Customer Technical Support Cover Letter

78647 Wuckert PortJastland, OH 19696-8429

Dear Onyx Hodkiewicz,

Please consider me for the customer technical support opportunity. I am including my resume that lists my qualifications and experience.

Previously, I was responsible for support for wireless communication devices including, but not limited to, wireless access points, laptops, handhelds, WIFI mobile phones, printers, and other warehouse devices.

My experience is an excellent fit for the list of requirements in this job:

- Experience with electric vehicles, battery storage or solar electric products is helpful
- Strong electrical and electronic troubleshooting skills
- Basic understanding of wifi and IP network technology
- Very proficient with reading/understanding Architectural Drawings, Details, and Specifications
- Experience in providing software support to end users
- IT experience with agile software development principles
- Experience working with CRM or CMS tools
- Previous troubleshooting experience on medical lab instrumentation

Thank you for taking your time to review my application.

Sincerely,

Rory Wunsch