

Customer Technical Support Cover Letter

5925 Bosco RidgePaigemouth, MS 31422-7871

Dear Briar Hammes,

I would like to submit my application for the customer technical support opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for limited support for approved mobile devices which contain DHH's proprietary data, including, but not limited to e-mail.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Financial experience including budget and expense management
- Team player and willing to work in a constantly changing culture
- Strong experience implementing and supporting change management
- Experience flying and troubleshooting UAVs or quadcopters preferred
- Minimum 6 months working with multiple software applications
- Minimum 6 months experience in fast paced call center environment preferred
- U.S. Citizenship or in hand US Green Card holder
- Positive, self-motivated individual with high enthusiasm and a willingness to learn and incorporate mentoring and coaching into daily tasks and assignments

Thank you for your time and consideration.

Sincerely,

Onyx McLaughlin