

Customer Support Executive Cover Letter

649 Abshire Drive Lake Ila, MD 38974-2099

Dear Azariah Barrows,

Please consider me for the customer support executive opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for incident management for call center specific technologies such as PMS Systems, Credit Card Payment Systems, Guest technologies, and more.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Create and manage requested regular reporting for key insights to global sales managers
- Participate in and perform special tasks and projects when needed
- Strong customer management skills across multiple communication channels
- Knowledge marketing and sales business concept
- Working knowledge on Salesforce or any CRM related systems an advantage
- Fluency in Spanish, French, and/or Portuguese preferred
- Able to self manage and work independently in a dynamic, constantly changing environment
- Excellent in Microsoft Excel able to manipulate data sets and present data intelligently

Thank you for your time and consideration.

Sincerely,

Baylor Harris