

Customer Support Engineer Cover Letter

346 Abernathy Underpass Mitchellfort, IL 13471-0519

Dear Stevie Kuhlman,

I would like to submit my application for the customer support engineer opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for on-site & remote end-user desktop support in a mixed-OS environment (Mac OS X & Windows).

Please consider my qualifications and experience:

- Strong technical writing skills - Familiarity with Pratt & Whitney Military Engines and the PW customer base is preferred
- Provide second/third level technical support on a worldwide basis via phone, email, web and remotely
- Good understanding of networking (Ideally CCNP level)
- Experience with LDAP and Windows Active Directory Service
- CCIE certification Desirable
- Familiarity with Pratt & Whitney Military Engines and the PW customer base is preferred
- Provide second/third level technical support for ACI (Application Centric Infrastructure), APIC technologies
- Expertise with Nexus and UCS products

Thank you for taking your time to review my application.

Sincerely,

Corey Gibson