

Customer Support Engineer Cover Letter

14542 Valeri Place North Iraidaborough, NJ 39138

Dear Lennon Rowe,

Please consider me for the customer support engineer opportunity. I am including my resume that lists my qualifications and experience.

Previously, I was responsible for assistance to system owner in researching event to determine safety implications, preparing analysis, recommendations and presentations to various safety processes, board and forums;.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Storage industry experience in support of OEM customers
- Understanding of SATA interface and associated tools
- Understanding of SAS interface and associated tools
- Understanding of PCIe protocol and AHCI, NVMe interface and associated tools
- C, C++ and python programming proficiency
- Understanding of ARM processors and toolsets
- Proficiency in Logic analyzers and oscilloscopes
- Overtime maintenance

I really appreciate you taking the time to review my application for the position of customer support engineer.

Sincerely,

Ryan Hahn