

# Customer Support Engineer Cover Letter

8281 Barb Locks Wittingborough, AL 98609-9178

**Dear Casey Davis,**

I am excited to be applying for the position of customer support engineer. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for day-to-day Functional Safety engineering Support, for Electronics programs, by performing safety analysis and preparing safety reports (in Support of Safety Work Packages).

Please consider my experience and qualifications for this position:

- Basic understanding of Intrusion Detection, Security tools and technologies
- Experience with Microsoft Windows, Linux, Unix System Administration
- Basic understanding of Network technologies (firewalls, routers, switches) and protocols (TCP/IP, SMTP, CIFS, HTTP, DNS, LDAP, SSL)
- Fetac Cert in Computer Science
- Competence/awareness of electrical installations
- Familiarity with machining processes/programmes
- Extensive Machine Tool Product (MTP) knowledge
- Expertise in the use of Sage CRM, Sage Line 500, Microsoft Access and other standard Microsoft packages

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Oakley Morissette