

Customer Support Engineer Cover Letter

47651 Sawayn Squares South Diedre ville, IA 42840-1003

Dear Campbell Turcotte,

In response to your job posting for customer support engineer, I am including this letter and my resume for your review.

In my previous role, I was responsible for leadership in process safety ensuring all new and modified processes meet best management practices within the industry.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- To manage the Technical Publications update cycle
- To represent the company at conferences or on customer visits
- Ensure that we are meeting our DMC guarantees to our customers
- To review and make improvements to existing processes updating company documentation as necessary
- Provide high quality support to our worldwide repair stations, distributors and strategic partners to enable those organisations to deliver our service obligations
- Manage the resolution any non-conformances
- On a rota basis provide the out of hours AOG and technical support service to our customers
- Participate in frequent supplier and customer meetings

Thank you for your time and consideration.

Sincerely,

Charlie Lesch