

Customer Service Technical Support Cover Letter

346 Denny Flat Carynland, ME 23807-2032

Dear Denver Ziemann,

Please consider me for the customer service technical support opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for feedback to our product teams and leadership to identify and drive suggestions for product features and enhancements that will make interacting with our products and services easy and simple for our customers and increase value to both our customers and TU.

Please consider my experience and qualifications for this position:

- Certification in similar files like MCP, ITIL, CCNA will be preferred
- Knowledge of office software (Microsoft Suite) and database
- Knowledge of the SAP environment (an asset)
- Excellent command of written and spoken French
- Perfect command of written and spoken English
- Meticulousness and perseverance
- Have a good sense of urgency
- Strong capacity for judgement and analysis

Thank you for your time and consideration.

Sincerely,

Drew Jakubowski