

Customer Service Technical Support Cover Letter

53739 Yuonne Throughway South Bryon, WI 88212

Dear Emerson Lind,

I submit this application to express my sincere interest in the customer service technical support position.

In my previous role, I was responsible for technical support to customers and our sales team for all products and systems in the field.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Knowledge of business operating systems SAP or ERP systems
- Experience with Sales Objectives
- Experience in entertainment programming, managing linear/ OTT channels, streaming and VOD industry, mobile devices, excellent problem solving, debugging and troubleshooting skills
- Basic computer and typing skills including but not limited to Microsoft Office products
- Prior knowledge or use of the LoanVantage and /or Quick Decision products is preferred
- Knowledge of agriculture customers
- Intermediate to advanced Microsoft Excel knowledge is preferred
- A proven track record in troubleshooting electromechanical / electronic systems Customer Service experience - preferably within the healthcare domain

Thank you for considering me to become a member of your team.

Sincerely,

Rory Mann