

# Customer Service Technical Support Cover Letter

7895 Maryjo Garden North Merlin, TX 59037

**Dear Cameron Stokes,**

I would like to submit my application for the customer service technical support opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for customer technical support which enhances the ability of our customers to understand the complexities of our products and use our products in their applications.

Please consider my experience and qualifications for this position:

- Basic understanding of quality requirements of the Aerospace Industry
- Familiar with Microsoft Office (Excel, Word, CRM, Powerpoint)
- Familiarity with wireless technology
- Other IHC Technical Support duties as needed
- Basic computer navigation and technical skills
- Technical aptitude with a confident familiarity of Smartphones, tablets, operating systems, PC and Macs
- Minimum 6 months experience providing service to customers in some capacity (via phone, chat, in person)
- Handle multiple computer applications at one time

**I really appreciate you taking the time to review my application for the position of customer service technical support.**

Sincerely,

Shiloh Steuber