

# Customer Service Technical Support Cover Letter

28532 Mechelle MeadowJeneeside, WA 95873-6898

**Dear Azariah Fahey,**

I would like to submit my application for the customer service technical support opening. Please accept this letter and the attached resume.

Previously, I was responsible for support for desktop operating systems including Windows 7/10 and Mac OS (where applicable).

Please consider my experience and qualifications for this position:

- Holds Technical Certifications
- Computer knowledge in Microsoft-based applications and warranty administration system
- Basic knowledge in deploying and troubleshooting installation issues in Windows domain or networking environment
- Strong written and verbal communication skills in English and Japanese
- Good customer service experiences
- Computer skills to include data entry
- Hardware/Software troubleshooting knowledge
- Mobile Device troubleshooting experience -HIGHLY PREFERRED

**Thank you for considering me to become a member of your team.**

Sincerely,

Charlie Blick