

Customer Service Team Manager Cover Letter

3141 Hand Landing Devinburgh, FL 89363

Dear Royal Parisian,

Please consider me for the customer service team manager opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for and conduct audit systems related to process, procedures, and products.

My experience is an excellent fit for the list of requirements in this job:

- Experience in CRM or standard help desk ticketing systems
- Experience dealing with escalated customer issues
- Experience coaching and mentoring a team of customer support agents
- Embedding change
- Experience in a Customer Service, Sales or Collections environment
- Mastery of written and verbal language skills in English and French-Canadian
- Ideally need to have experience of the energy market or with industrial OEM
- Experience with a service business an advantage

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Justice Boyle