

Customer Service Team Manager Cover Letter

1248 Lynch Station
Port Melissa, PA 40580

Dear Gray Kub,

I am excited to be applying for the position of customer service team manager. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for training to Customer Service Representatives on cash management products, policies/procedures and new company initiatives.

My experience is an excellent fit for the list of requirements in this job:

- Promotes great team spirit
- Customer Care Best Practices
- Trade Insight and Market Knowledge
- Process leadership including continuous improvement and optimisation
- Proven Technical competence and experience C&G or NVQ Level 2/3
- Experience of working in a technical FM environment
- Financial and Commercially aware with a clear focus on high quality and control of cost
- Self-motivated, tenacious and result-oriented with a positive outlook

Thank you for your time and consideration.

Sincerely,

Emery Reichel