

# Customer Engineer Cover Letter

191 Kassulke RidgesPort Natasha, AK 42215-5996

**Dear Zion Davis,**

I would like to submit my application for the customer engineer opening. Please accept this letter and the attached resume.

Previously, I was responsible for significant input and authorship of the Technology Refresh Plan, and the Capacity and Demand Management Plan for the environment's Microsoft Windows, Active Directory, Systems Center Configuration Manager, Systems Center Operations Manager area, in accordance with the Technology Target Architecture, and in collaboration with the Government Engineering team, Enterprise Operations team, and fellow contractor engineers.

My experience is an excellent fit for the list of requirements in this job:

- Practical experience of fault finding techniques
- Have excellent communication skills especially via the telephone and email
- Flexibility for travel anywhere in the UK
- Participate in a call-out rota, shift pattern and perform out-of-hours work when requested
- Demonstrate enthusiasm for continuous improvement
- Track record of working towards Service Delivery Management Key Performance Indicators and contributing to achieving agreed business targets
- Work closely with US and India based team
- API knowledge transfer / Integration

**Thank you in advance for taking the time to read my cover letter and to review my resume.**

Sincerely,

Story Schulist