

Customer Care Team Lead Cover Letter

4182 Rolfson Tunnel
Hoppeton, MN 55931

Dear Lennox Daugherty,

Please consider me for the customer care team lead opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for effective management and insight on the department and company performance relating to customer care, customer satisfaction levels, and the overall customer experience while it relates to the overall growth and success of the company.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Fluent in Romanian, with good level of English
- Passionate about providing high quality service
- Experience in coaching a team of employees
- Results oriented with proven capacity to function in a changing environment
- Personal Auto Claim Experience preferred
- Customer obsessed with track record for going above and beyond for the customer
- Relevant start-up, technology, and customer care experience
- Training skills (excellent)

Thank you for your time and consideration.

Sincerely,

Cameron Spencer