

Customer Care Support Cover Letter

131 Madeleine Island South Elizbethside, MI 74920

Dear Frankie Morar,

In response to your job posting for customer care support, I am including this letter and my resume for your review.

Previously, I was responsible for feedback to Platform Specialist and PB on market Intel and ideas for product enhancements based on client interactions.

Please consider my qualifications and experience:

- Experience in Software Development Fundamentals, Testing and Documentation
- Familiarity with HTML, XML, XSLT or JavaScript preferred
- Technical Support experience desirable
- Use of good judgment in assessing and resolving situations
- Strong Global Support or Customer Service skills and knowledge
- Working knowledge of Legacy, Oracle, Intranet, Clipper
- Strong organizational and prioritizing skills being detail orientated to assure accuracy in dealing with data and systems
- Planning, Marketing, Legal, production

Thank you for your time and consideration.

Sincerely,

Rory Mayer