

Customer Care Support Cover Letter

37446 Kuhn Divide East Celestechester, LA 81655

Dear Rory Hettinger,

In response to your job posting for customer care support, I am including this letter and my resume for your review.

In the previous role, I was responsible for consultation, product advice, and best practices to customers regarding application questions and new features released throughout the year.

Please consider my qualifications and experience:

- Prior experience in a managed service provider (MSP) or IT helpdesk support environment is highly desirable
- Strong team player who operates with high levels of integrity, trust and respect for the individual
- Experience with business and enterprise products and supporting B2B customers with their technical needs
- Excellent communication skills (written, oral, presentation, product demonstration) at all levels of the organization
- Experience with B2B operations and support of Enterprise customers
- Education within Customer service
- Fluent in Swedish and English and preferably Danish, but not a requirement
- Willing to take ownership, can work independently and is flexible towards changes

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Morgan Lowe