

Customer Care Support Cover Letter

986 Concepcion CirclesWeissnatstad, AZ 79965-3093

Dear Tatum Huel,

Please consider me for the customer care support opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for exceptional customer service to all internal and external customers while following ITIL best practices.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Basic technical understanding of some of FPSD's products and services
- Solid interpersonal, negotiation and consultive salesmanship skills
- Have a valid CA
- Experience with health insurance industry strongly preferred
- Strict adherence to perfect attendance policy during first 90-day training period
- Positive language
- Should understand help desk concept
- Knowledge of IT Services, networking, SQL, Unix

Thank you for taking your time to review my application.

Sincerely,

Azariah Hayes