

Computer Support Cover Letter

7872 Murray Place
Tristanland, NE 04375-9776

Dear Dylan Marvin,

I submit this application to express my sincere interest in the computer support position.

In the previous role, I was responsible for in-person and phone support to users in desktop support areas, including Windows and Mac, authentication Piv Card, Active Directory accounts, and desktop applications, including MS Office, Outlook, EndNote, and the installation of hardware, software and printers.

My experience is an excellent fit for the list of requirements in this job:

- Strong focus on teamwork, communication and initiative
- Actively share knowledge and train others on a continuous basis
- Moderate knowledge of Computer Operations Support -Moderate knowledge of standard desktop applications
- Moderate technical documentation skills to produce meaningful & useful tickets
- A computer repair/technician background
- Completed database work
- Customer Service - interfacing with customers
- Have a cellular network background with expertise in 3g, 4g, 5g, Bluetooth, wifi

Thank you for considering me to become a member of your team.

Sincerely,

Hayden Schmitt