

Computer Support Cover Letter

9919 Harris Parkway
Inshire, CT 26165

Dear Dakota Ferry,

I would like to submit my application for the computer support opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for desk-side resolution to include troubleshooting, research, diagnosis, documentation, and resolution of technical issues surrounding Windows 10, MS Office, 0365, Intune, Okta, deployment tools, network connectivity, messaging, PC's, Mac, telephones, printers, scanners and other peripherals.

Please consider my experience and qualifications for this position:

- Partner in the BI development for new or existing projects mainly related to service, productivity, fleet and customer experience
- Partner to implement defined documentation and programming standards for projects and provide a documentation framework including design, testing, deployment and support documents
- Partner to implement Web tools such as scorecards, dashboards, forms and applications
- Able to work with multiple projects and priorities at the same time
- Knowledge of Field Services operations is an asset
- Knowledge of Tableau and MicroStrategy
- Knowledge Oracle, MySql, Terradata
- ASP.NET programming language

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Sutton Conroy