

Client Tech Support Cover Letter

285 Harvey Meadows East Minh, AL 67750-9218

Dear Shiloh Labadie,

I submit this application to express my sincere interest in the client tech support position.

Previously, I was responsible for level 2 IT Support to end users with PC hardware, software, printing, mobile devices, PC re-images, data recovery, e-mail and software installations.

My experience is an excellent fit for the list of requirements in this job:

- Experience with Skype or other VOIP
- Should be aware of business grammar
- Knowledge of Windows 7, 10, DNS, WINS, Active Directory and Exchange, and Microsoft Office Suite products is essential
- Intermediate to advance knowledge in Excel
- Experience as a client Tech support
- Skills in PL/SQL, Windows Servers/Web Servers administration, and Microsoft Office
- Experience with issue tracking tools
- Experience on financial/banking and high tech environment

I really appreciate you taking the time to review my application for the position of client tech support.

Sincerely,

Tyler Deckow