

Client Tech Support Cover Letter

67108 Lady BridgeHaroldbury, AR 49167

Dear Quinn Ziemann,

I submit this application to express my sincere interest in the client tech support position.

Previously, I was responsible for support for a far-ranging list of technologies including Linux, Microsoft and macOS, Google productivity suite including Gmail, Calendar, and Drive, BlueJeans Meetings, desk phones, mobile devices, WIFI, etc.

My experience is an excellent fit for the list of requirements in this job:

- Proven leadership experience and advanced English
- Strong leadership and team building skills and strong project management skills
- Significant knowledge of product lines, technical knowledge
- Investigate causes and recommend solutions to correct failures
- Thorough knowledge of Windows XP, 7, 10, DNS, WINS, Active Directory, Exchange, and Microsoft Office products is essential
- Scripting/Programming experience (Powershell, VB scripts)
- Experience in Windows 10 and Mac OS environments
- Solid problem solving/trouble shooting skills, demonstrated working knowledge of operating systems/hardware/software

Thank you for taking your time to review my application.

Sincerely,

Hayden Upton