

# Cisco Voice Engineer Cover Letter

81183 Volkman Estate Kihntown, RI 06604-5384

**Dear Charlie Beatty,**

In response to your job posting for cisco voice engineer, I am including this letter and my resume for your review.

Previously, I was responsible for on-site sustainment and maintenance support for US Air Force (USAF) Cisco Unified Communications (UC) system installations.

Please consider my experience and qualifications for this position:

- Requires a background that would not preclude a security clearance granted
- CCNA- CCNP- Voice ) or higher certification preferred
- Strong knowledge of Cisco Voice Gateways, SIP/H.323/MGCP & ISDN PRI troubleshooting
- Strong background in traditional IP Networking
- Understanding of network operations at Layer 2 and Layer 3 knowledge of quality of service
- Understanding of major routing protocols and fundamental network technologies (VPNs, NAT)
- Experience with Cisco Unified Communications applications, including CallManager
- Experience with Cisco Voice gateways, including technologies such as CUBE, PRI, FXO, FXS, and SRST

**I really appreciate you taking the time to review my application for the position of cisco voice engineer.**

Sincerely,

Armani Hettinger