

Capacity Manager Cover Letter

11952 Mark KeysGradystad, NE 97187

Dear Emery Boyle,

I am excited to be applying for the position of capacity manager. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for oversight and management of all test activities/resources (planning, management, execution, and communication) at the project level.

My experience is an excellent fit for the list of requirements in this job:

- Expert knowledge of ITIL v3, ServiceNow and IT Service Management
- Can work independently, shows initiative and proactivity
- Can work well under pressure and can handle escalations calmly and competently
- Experience of AEM DAM a considerable asset
- ITIL Foundations Certificate would be an asset
- PMP Certificate would be an asset
- High level knowledge of Databases and tools
- Knowledge of Media I.T

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Blake Satterfield