

Capacity Analyst Cover Letter

92154 Troy ParkSouth Tonyberg, GA 70567-8051

Dear Oakley Bernhard,

Please consider me for the capacity analyst opportunity. I am including my resume that lists my qualifications and experience.

In my previous role, I was responsible for guidance and assistance to business units and cost center head for the preparation of their respective operating expense budget and forecast.

Please consider my experience and qualifications for this position:

- Reporting tool experience
- Potential to advance test automation with Ruby, Cucumber
- Strong knowledge of Voice over IP technology solutions (preferably on Avaya platform)
- H.323, SIP, Avaya CMS, understanding basic IPT and Avaya terms, signaling, voice codecs, Avaya network regions, Avaya locations, extensions, ARS, Avaya CMS report design
- Understanding of Network Types, Network Media, Switching Fundamentals, TCP/IP, IP Addressing and Routing, WAN Technologies
- Analytical thinking, problem solving capabilities
- Knowledge of Prognosis (IR)
- CCNA qualification

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Emerson Mills