

Business Lead Cover Letter

5075 Gulgowski PassLake Alberto, WI 91718-1959

Dear Brooklyn Huels,

I would like to submit my application for the business lead opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for category expertise & leadership for the portfolio including business fundamentals, industry trends, market structure, segment/customer needs & competitive landscape.

Please consider my experience and qualifications for this position:

- Business Objects (Webi, Xcelsius, Crystal Reports)
- ETL code deployment, production troubleshooting experience
- Knowledge/experience with SSIS, SSAS, T-SQL
- Experience with Data Lakes & Power BI will be an advantage
- Advanced MS Excel application experience
- Previous leadership & /or management of others
- Knowledge of Fraud and Risk processes, preferred
- Strong understanding of contact center management and call delivery principles (including Voice Response, Intelligent Network & ACD systems & reporting) preferred

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Cameron Strosin