

Application Support Cover Letter

6080 Reynolds Mountains Kinaview, SD 68768

Dear Lennox Barton,

Please consider me for the application support opportunity. I am including my resume that lists my qualifications and experience.

Previously, I was responsible for production support for strategic portfolio of Finance System Tools (FST) and the Global Material Cost Forecasting (GMCF) applications.

My experience is an excellent fit for the list of requirements in this job:

- Extensive experience of Equities & Fixed income Trading, Commodities, FX and other asset classes along with Market Data and Exchange knowledge
- Extensive experience in the application onboarding/ Permit to Operate process to ensure the appropriate operational readiness requirements are driven as part of the software delivery lifecycle
- Strong understanding of IT Service Management (ITSM) experience (Service Design, Service Operations)
- Strong thought leadership and technical expertise in Environments Management (Non-Production and Production) and Delivery
- In-depth knowledge and hands-on experience on .NET/C#, Web Service Calls and SQL Server
- Knowledge on Autosys, Sybase, MQs and Perl scripting is an added advantage
- Be flexible to provide weekend on call rotation (every 6 weeks), based on follow the sun model, for Asia/Europe and North America as Escalation contact from offshore
- Effectively communicate across internal/external groups and business clients

Thank you for taking your time to review my application.

Sincerely,