

Application Support Cover Letter

28034 Friesen Point New Pat, ME 11397-8707

Dear Bellamy Kris,

I am excited to be applying for the position of application support. Please accept this letter and the attached resume as my interest in this position.

In the previous role, I was responsible for support in the daily administration monitoring tools deployed within the Oracle Applications environment internally and externally.

Please consider my experience and qualifications for this position:

- Become an expert in the customer specific Application Development supported applications and tools to provide direct business application user guidance/support, project support and technical solution architecture , large scale application migrations, error corrections, workaround creation and creation of the related documentation
- Create detailed technical documentation of application testing processes and procedures for Business Continuity Planning/Disaster Recovery
- Independently able to resolve incidents and complete requests with the highest level of customer service and professional communication skills
- BS/BA in Computer Science (with Programming and Mathematics concentrations preferred) or an equivalent combination of technical certifications and experience
- In person interviews will include a written/verbal assessment technical skill level, with proficiency in SQL and basic application programming concepts as a minimum
- Able to work under pressure in trading environment
- Good knowledge of Windows/Unix/Linux/SQL/Scripting language (Perl, python)
- Good communication skill in both English and Korean

Thank you for considering me to become a member of your team.

