

# Application Support Specialist Cover Letter

897 Heidenreich ShoalRenatostad, CT 72158

**Dear Shiloh Reilly,**

I submit this application to express my sincere interest in the application support specialist position.

In the previous role, I was responsible for provisioning and first line support for Product Lifecycle Management (PLM), Quality Management Systems (QMS), and Enterprise Asset Management (EAM) applications, such as PTC Windchill and Infor EAM.

My experience is an excellent fit for the list of requirements in this job:

- Thorough and comfortable with following documentation, testing, and QA processes
- Experience with HTML, JavaScript, Wiki, and security based web systems
- BS graduate (IT course)
- Knowledge/interest of the financial markets CME Group, ICE, EUREX, OCC, SGX
- Knowledge of scripting language, Perl, Python, Javascript, Rexx or VBScript
- A complete understanding of the application set up and configuration
- Good Problem Solving and Analytical Skills is necessary
- Flexible approach to working environment to provide out of normal hours operational and troubleshooting support

**Thank you in advance for taking the time to read my cover letter and to review my resume.**

Sincerely,

Riley Prohaska