

Application Support Specialist Cover Letter

557 Delbert Mills Novell side, NE 14106-7439

Dear River Glover,

In response to your job posting for application support specialist, I am including this letter and my resume for your review.

Previously, I was responsible for technical expertise related to SSO, SAML and other proprietary and non-proprietary protocols used by Dow Jones during pre-sales activities and client prospect meetings.

Please consider my qualifications and experience:

- Basic knowledge in either UNIX / LINUX / Tomcat / Java / XML / PERL
- Experience should include all aspects of the implementation process including business process analysis, requirements gathering, design, complete system configuration, testing, end-user training, and production support
- Experience developing interfaces to external systems
- Working knowledge of JIRA and Salesforce.com is desirable
- Experience in Unix / Linux / Windows platform
- DB (Oracle/Informix)
- Personal drive, commitment to excellence, resilience in adversity
- Experience of SQL/PL-SQL is desirable

Thank you for considering me to become a member of your team.

Sincerely,

Campbell Spinka