

Application Support Specialist Cover Letter

621 Zachary Avenue West Isis, VA 62774

Dear Hayden Mueller,

I am excited to be applying for the position of application support specialist. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for knowledge of Linux operating systems (Solaris, Unix, AIX support and experience is a plus), and logical/physical design support including backup/recovery.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Familiarity with electronic signature concepts
- Proven experience with technical business documentation such as workflow diagrams
- Follow directions from a supervisor
- Experience troubleshooting software problems and resolutions
- Experience with AdBook/Fattail or other online inventory management systems, DFP, Salesforce, Word, Excel, Outlook, PowerPoint and can learn other programs and software
- Excellent verbal and written business English communication skills
- To maintain a broad, end-to-end technical understanding of components within an application / service, being recognised as the 'go to' person for incidents and adhoc requests
- Be able to work autonomously and within a team to support the end user efficiently

Thank you for considering me to become a member of your team.

Sincerely,

Tatum Hirthe