Application Support Specialist Cover Letter

3024 Klein WayWalkerfurt, MA 69436-6721

Dear Corey O'Keefe,

In response to your job posting for application support specialist, I am including this letter and my resume for your review.

Previously, I was responsible for tier1/Tier2 phone, email, GoToMeeting, and/or chat support to clients using company's proprietary software products; works closely with clients and internal resources to resolve client issues across multiple products/technologies.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Strong relationship building skills, customer focus and business understanding
- To maintain a broad, end-to-end technical understanding of components within an application / service, being recognised as the 'go to' person for incidents and adhoc
- Win Web Server Application – By Auriga Expertise
- Strong SQL databases experience (such as Sybase, DB2, Oracle)
- Experience working in relevant environment/s, IT Security or HOST
- Experience working in relevant market/context, IT Security, HOST, IT Audit
- Excellent in Unix command and Shell Scripting
- Experience providing technical customer service within a structured IT environment

I really appreciate you taking the time to review my application for the position of application support specialist.

Sincerely,

Tatum Langworth