

Application Support Manager Cover Letter

28635 Gustavo CovePort Nga, AR 81909-0005

Dear Denver Cartwright,

I am excited to be applying for the position of application support manager. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for technical expertise on overall architecture and strategy of the Oracle Business Intelligence Solutions.

My experience is an excellent fit for the list of requirements in this job:

- Manages vendor performance through SLA and scorecard monitoring, regular reviews, and feedback
- Strong partnership with the business community
- Managed the application support team for JDE EnterpriseOne ERP in a regulated environment
- Experienced in third party supplier management
- Managed a team of 25+ resources
- Strong people management experience handling large size teams
- Extensive technical leadership skills including management of the supplier who provides sustaining support for complex, enterprise level applications
- Experience with setup and tuning of application monitoring tools (TiVoli, Splunk, etc...)

Thank you for considering me to become a member of your team.

Sincerely,

Bellamy Terry