

# Application Support Manager Cover Letter

13154 Tyree Passage  
Borerville, WV 83845

**Dear Reese Pacocha,**

I would like to submit my application for the application support manager opening. Please accept this letter and the attached resume.

Previously, I was responsible for technical leadership and expertise on business system architecture and application integration, analyzing business requirements and crafting appropriate, cost-effective, and logical solutions.

Please consider my experience and qualifications for this position:

- Assist with technology and resource needs for new programs related to Application Support Specialist
- Team's process
- Update department documentation on program processes to make sure they reflect current school
- Innovative, presents new solutions to existing problems or areas where there could be
- Detail and research oriented
- Extensive experience in project management and project development lifecycles
- Manages all post go-live application support activities for a JD Edwards (JDE) EnterpriseOne 9.1 and Xe ERP environments
- Manages all reported ERP application issues, analyzes the root cause of problems and provides direction to the user community for identified resolutions, workarounds, corrections and enhancements

**I really appreciate you taking the time to review my application for the position of application support manager.**

Sincerely,

Ari Ferry