

Application Support Manager Cover Letter

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Dear Onyx Dare,

I am excited to be applying for the position of application support manager. Please accept this letter and the attached resume as my interest in this position.

In my previous role, I was responsible for technical direction on systems analysis, design, development, testing and deployment by collaborating with business analysts, developers, architecture, DRM, quality assurance, production support, and account teams (business).

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Strong leadership skills (attract, hold, motivate)
- Excellent presentation/communication (verbal and written) skill that can apply to all levels of the organization
- Excellent verbal and written communication skills with a strong customer orientation, inspiring confidence while leading customers through the steps to resolve complex issues
- Experience supporting HCM applications an asset
- Experience negotiating with and managing third parties
- Experience in SAP R/3 module like MM, SD, FI
- Provide project turnaround expertise at the customer site with emphasis on regaining customer confidence
- Produce project status reports, monthly invoicing, manage the team and resolved day to day issues with emphasis on SDLC

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,