Analyst, Support Cover Letter

7915 Mitchell FlatLake Marcos, LA 57820

Dear Ryan Lowe,

In response to your job posting for analyst, support, I am including this letter and my resume for your review.

In the previous role, I was responsible for current documentation of system requirements by drafting and reviewing policies and procedures which relate to reimbursement system(s) and insurance update process to accurately reflect system functionality and/or process flow.

Please consider my experience and qualifications for this position:

- Thorough knowledge of application development support software and hardware platforms
- Proficient in multiple programming languages on mainframe platforms including COBOL, Assembler,CICS
- Diverse technical background with mainframe and distributed computing environments
- Cash management and commercial banking experience is preferred
- Working knowledge of incident tracking processes
- Willingness to seek assistance when needed
- Deliver application Support L2 services for informatica/oracle applications hosted in UNIX environment
- Deliver application Support L2 services for Ab-Initio & SAS applications hosted in UNIX & LINUX platforms

Thank you for your time and consideration.

Sincerely,

Tyler Gislason