

# **Analyst, Application Support Cover Letter**

549 Olen DrivesTania, MN 32267

**Dear Dylan Wehner,**

I submit this application to express my sincere interest in the analyst, application support position.

In my previous role, I was responsible for support for full end to end MI and Reporting Process, covering all aspects of the development and delivery cycle from initial requirements gathering through design and development, full end to end testing, and final delivery to the business users.

Please consider my experience and qualifications for this position:

- Production support, service management, ITIL experience preferred
- Familiar with UNIX/Linux, RDBMS preferably in Informix/Oracle, and Shell Scripting, HP-UX/Linux platform experience/Informix/Oracle/SQL
- Proficient in MSSQL DB Tuning, SQL Scripting, Basic C# programming
- Metastorm application knowledge will be added advantage
- Able to achieve results through influencing other
- Sensitive to cultural difference
- Previous warehouse and distribution processes preferred
- Knowledge of e-commerce and electronic ordering

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Frankie Shields