Analyst, Application Support Cover Letter

7007 Gutmann ThroughwayGislasonbury, MO 56609

Dear Rowan Streich,

I would like to submit my application for the analyst, application support opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for hands on operational support for business application end users and troubleshoots and resolves business application issues for Laboratory systems like Empower, LabVantage, UniTrends, MES system like Emerson Syncade/PAS-X/POMS and other critical IT applications in Laboratory space.

My experience is an excellent fit for the list of requirements in this job:

- ITIL awareness/certified
- Good technical Knowledge of Internet development technologies (HTML, XML, API, SQL, JS)
- Good SQL troubleshooting skills
- Experience working with adtech solutions and/or the Facebook API is considered a bonus
- Understanding of Agile Software Design Lifecycle
- Hands on experience of Oracle development
- Optional MS SQL Server
- Solid understanding of Microsoft and Unix operating systems

Thank you in advance for taking the time to read my cover letter and to review my resume.

Sincerely,

Story Kertzmann