

Analyst, Application Support Cover Letter

39186 Minerva Fields North Trentview, AZ 23796-6970

Dear Quinn Howe,

In response to your job posting for analyst, application support, I am including this letter and my resume for your review.

In my previous role, I was responsible for subject Matter Expertise for Toys "R" Us applications owned by Global eCommerce IT during business requirement gathering, systems development and testing.

My experience is an excellent fit for the list of requirements in this job:

- Experience in payment pro
- Experience in payment processing industry
- Provide ongoing support of applications and systems at agreed service levels
- Assist with business requirement gathering and analysis
- Collaborate with business line partner to build and review detail requirements
- Experience with some RDBMS (preferably, MS SQL Server)
- Some experience with JavaScript, Visual Basic, and/or C#.NET
- Experience with building reports using a BI reporting software

Thank you for your time and consideration.

Sincerely,

Story Metz