

# After Sales Manager Cover Letter

33828 Damion Roads South Cliftonport, RI 93000-4481

**Dear Riley Sauer,**

I would like to submit my application for the after sales manager opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for monthly Reports to Bosch Automotive Steering Columns Corporate Quality (SGd and VND) on Bosch Automotive Steering Florence and Northville Quality Performance and significant Customer issues.

Please consider my experience and qualifications for this position:

- Manage warranty cost and goodwill spend across the Area dealer network
- Monitor dealer after sales personnel for compliance with training and certification requirements
- Provide council, guidance and assistance to dealers on vehicle repair and buyback prevention
- Council and advise dealers on warranty processes and actively control warranty costs
- Drive wholesale, retail and internal tire and accessory business
- Service as subject matter expert for answers to dealer questions on after sales topics
- Monitor dealership KPIs and review performance with dealer management
- Serve as a consultant, identifying after sales opportunities for improvement and work with the dealership management team to develop creative and innovative solutions into action plans, then monitor and support the dealership in their implementation

**I really appreciate you taking the time to review my application for the position of after sales manager.**

Sincerely,