

# Advanced Support Cover Letter

1224 Mosciski LakesWest Theresafort, SD 84240

**Dear Charlie Emmerich,**

I submit this application to express my sincere interest in the advanced support position.

In the previous role, I was responsible for technical continuity and project management for the larger consumers of Oracle DBA services through configuring, administering, and maintaining Oracle database environments in a RAC configuration.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Knowledge of CRM technologies and methodologies
- Access Manager
- Entitlements Server
- Enterprise SSO
- Adaptive Access Manager
- A complete understanding of our current prem-based offerings and modes of delivery
- Knowledge of International Services environment
- Operational & Monitoring Tool Knowledge

**Thank you for your time and consideration.**

Sincerely,

Jordan Moen