

Account Operations Manager Cover Letter

30764 Tyesha Squares Ryanburgh, MI 28542

Dear Emerson Farrell,

I submit this application to express my sincere interest in the account operations manager position.

Previously, I was responsible for product and industry knowledge and expertise in representing the business and sales team to internal WPSA units (Store Operations, Pharmacy Services, WPSA Customer Call Center, Implementation, Integration, and Clinical Services) in order to maximize business unit opportunities.

Please consider my qualifications and experience:

- Working knowledge of digital rights management
- Customer service style communication skills
- Previous/proven success and experience delivering customer/producer communications
- Manage daily operations of a large security workforce
- Effectively interface and communicate with the local and regional customers on a daily basis
- Ensure problem resolutions are effectively implemented
- Manage training staff and ensure training programs for all employees are current, robust and effectively executed
- Conduct post visitations on all shifts and at all sites

Thank you for your time and consideration.

Sincerely,

Zion Herman