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# Example of Tech Support Cover Letter

60477 Dwayne Alley
Roccochester, SD 07812

**Dear Reese Boyer,**

I would like to submit my application for the tech support opening. Please accept this letter and the attached resume.

In the previous role, I was responsible for support for requests and incidents related to file share, server and applications access (including but not limited to: Office 365, MS Office, Epic, Duo, Cisco AnyConnect, BigIP Edge VPN), Mobile Iron, VoIP, Mobile Devices, Malware, Security.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

* Great work environment, room for growth within the organization, enterprise level company!
* Knowledge of Cellular Transactions
* Experience using CAM software
* Experience with manual and automated CMM’s
* Experience with GD&T Six Sigma / process improvement experience
* Understanding of Windows Active Directory and authentication services
* HP Warranty Repair
* Handle customer service calls requiring technical expertise regarding equipment, troubleshooting, parts identification and sale, operational advice, specification details, , with reading and following technical manuals, instructions, wiring diagrams and product update bulletins

**Thank you for your time and consideration.**

Sincerely,

Casey Dooley