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# Example of Operational Support Cover Letter

85181 Rempel Ports  
Port Valene, TN 56026

**Dear Blake Little,**

I am excited to be applying for the position of operational support. Please accept this letter and the attached resume as my interest in this position.

Previously, I was responsible for daily technical support for application specific to Huntington's Home Lending application suite including multiple mortgage loan origination systems as well as several integrated vendor connections.

Please consider my experience and qualifications for this position:

* Handling of the information used by Listers/Valuers in the field
* Setup and maintenance of the information that drives both the listing process and the online property management systems
* Testing of new developments and features across multiple platforms
* Accurate recording of all errors
* Feedback of errors and suggested improvements to development teams
* Knowledge of the GWIM business and processes
* Knowledge of Fixed Income Trade Settlement processes for Domestic and Foreign Currencies
* Working knowledge of Cognos System and/or IMPACT (BPO)

**I really appreciate you taking the time to review my application for the position of operational support.**

Sincerely,

Story Pfeffer