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# Example of Implementation Support Cover Letter

4715 Wilbert Court
Cummingsville, AK 28386

**Dear Dallas Terry,**

I would like to submit my application for the implementation support opening. Please accept this letter and the attached resume.

In the previous role, I was responsible for application, hardware, and operating system expertise from the IT Help Desk perspective in the planning, implementation, and support phases of computer systems projects.

Please consider my experience and qualifications for this position:

* Understanding of ATPCO fare-filing terms is preferred
* Knowledge of Sabre & Worldspan GDS systems
* Demonstrated expertise in identifying customer requirements and solution recommendation (including scripting concepts)
* Skilled at identifying potential revenue sources (business services, IT services, etc)
* Strong PC skills and knowledge of operating systems, networking environments and software applications
* Strong back office accounting knowledge
* Knowledge of travel industry 3rd party solutions
* Ongoing/recently completed Bachelor’s studies in Business, Economics, Engineering, or a related major

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Oakley Farrell