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# Example of Customer Service Consultant Cover Letter

65096 Bernard Passage
New Tory, ND 02704

**Dear Emerson Mitchell,**

I am excited to be applying for the position of customer service consultant. Please accept this letter and the attached resume as my interest in this position.

In the previous role, I was responsible for initial phone support to commercial customers having issues with products, service or procedures.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

* Very good level B1 of English
* English (B1 level) – needed for the training
* Demonstrate a passion for excellence with respect to treating and caring for customers
* Have a pleasant, patient and friendly attitude
* Be able to troubleshoot basic issues related to technology
* Very familiar with computer operation systems, (incl
* Assist customers via email or chat
* Should be willing to work in 24/7 shift

**Thank you for your time and consideration.**

Sincerely,

River Herman