Example of Account Intern Job Description



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Our growing company is looking to fill the role of account intern. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for account intern

- Filing and organizing paperwork
- Update company software program with shipment information to ensure accurate information
- Customer service including coordinating delivery of shipment and rectify customer complaints/issues
- Assist in the development of kick-off decks for new business
- Review ad set ups
- Perform preliminary UAT or AM reviews
- Create daily hot sheet for review with AMs
- Support AS in documentation of training materials, processes, and team meeting materials
- Eager to work in a close-knit, collaborative team environment
- Experience in customer service/client services/client support preferred

Qualifications for account intern

- This internship is unpaid and requires university credit
- The ideal candidate will be available at least 3 days a week
- Basic knowledge of programming or scripting concepts (e.g., Shell, VBA Scripts, Perl, Phyton)
- Fluency in at least two between Spanish, French and Italian is required
- Proficient in scripting