

Incident Analyst Cover Letter

87038 Patrick SquaresGaleberg, MS 47652-0712

Dear River Walker,

In response to your job posting for incident analyst, I am including this letter and my resume for your review.

In my previous role, I was responsible for incident response support for security events including intrusion detection, malware infections, and denial of service attacks, privileged account misuse and network breaches.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Developing and maintaining knowledge of information risk management and maintaining an awareness of current developments in information security
- Carrying out specific assignments related to incident detection independently or as part of a team
- Able to prepare and present quantitative information in a professional format
- Remedy / Outage Handling / Service Assurance / SLA compliance reporting experience strongly preferred
- Intermediate "hands on" experience with PowerShell and WMI capabilities
- To provide event management, major incident coordination, and security operations ticket management
- To be part of global support team managing escalated incidents
- The role is not a front line Service Desk but is closely aligned with the global service desk and could be considered to be part of the escalated support team

Thank you in advance for reviewing my candidacy for this position.

Sincerely,

Casey Kirlin